

# Overview & Scrutiny Committee

Wednesday 27 November 2024

6.30 pm

Ground Floor Meeting Room G02A - 160 Tooley Street, London SE1 2QH

## Membership

Councillor Ian Wingfield (Chair)  
Councillor Irina Von Wiese (Vice-Chair)  
Councillor Suzanne Abachor  
Councillor Cassandra Brown  
Councillor Victor Chamberlain  
Councillor Sam Foster  
Councillor Laura Johnson  
Councillor Richard Leeming  
Councillor Margy Newens  
Councillor Catherine Rose  
Councillor Martin Seaton  
Martin Brecknell  
Jonathan Clay  
Marcin Jagodzinski

## Reserves

Councillor Rachel Bentley  
Councillor Maggie Browning  
Councillor Sunil Chopra  
Councillor Sabina Emmanuel  
Councillor Barrie Hargrove  
Councillor Jon Hartley  
Councillor Esme Hicks  
Councillor Richard Livingstone  
Councillor Jane Salmon  
Councillor Michael Situ  
Councillor Cleo Soanes

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## INFORMATION FOR MEMBERS OF THE PUBLIC

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### Access to information

You have the right to request to inspect copies of minutes and reports on this agenda as well as the background documents used in the preparation of these reports.

### Babysitting/Carers allowances

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### Access

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### Contact

Everton Roberts on 020 7525 7221 or email: [everton.roberts@southwark.gov.uk](mailto:everton.roberts@southwark.gov.uk)

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Members of the committee are summoned to attend this meeting

**Althea Loderick**

Chief Executive

Date: 19 November 2024



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### Order of Business

Item No.	Title	Page No.
	<b>PART A - OPEN BUSINESS</b>	
1.	<b>APOLOGIES</b>	
	To receive any apologies for absence.	
2.	<b>NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT</b>	
	In special circumstances, an item of business may be added to an agenda within five clear working days of the meeting.	
3.	<b>DISCLOSURE OF INTERESTS AND DISPENSATIONS</b>	
	Members to declare any interests and dispensations in respect of any item of business to be considered at this meeting.	
4.	<b>MINUTES</b>	To follow
	To approve as a correct record the Minutes of the meeting held on 4 November 2024.	
5.	<b>OVERVIEW OF THE PROCUREMENT ACT 2023</b>	
	To receive a briefing from Elaine McLester, Head of Procurement, on the implications of the Procurement Act 2023 due to come into effect from February 2025.	

Item No.	Title	Page No.
6.	<b>DIGITAL, CUSTOMER SERVICES AND INNOVATION</b>	1 - 52
	<p>To receive a report from the Chief Digital and Technology Officer in response to a request to scrutinise how the council liaises with residents, and work towards right contact first time, along with digital systems that support this process.</p> <p>The committee is also due to hear from the Director of the London Office of Technology and Innovation (LOTI), an organisation that helps boroughs work together to bring the best of innovation, data and technology to improve public services and outcomes for Londoners. <a href="#">Read more about LOTI</a></p>	
7.	<b>IMPLEMENTING MECHANISMS TO ENHANCE COMMUNITY PARTICIPATION IN THE SCRUTINY PROCESS</b>	
	<p>To discuss and consider mechanisms to enhance community participation in the scrutiny process.</p>	
8.	<b>SCRUTINY IMPROVEMENT REVIEW IMPLEMENTATION - UPDATE</b>	To follow
	<p>To receive a progress update on implementation of the actions arising from the Centre for Governance Scrutiny (CfGS) scrutiny improvement review.</p>	
9.	<b>WORK PROGRAMME</b>	53 - 62
	<p>To note the work programme as at 27 November 2024.</p>	
	<b>DISCUSSION OF ANY OTHER OPEN ITEMS AS NOTIFIED AT THE START OF THE MEETING.</b>	

Date: 19 November 2024